

Gynecologic Oncology of Houston, P.A.

Gynecology & Gynecologic Oncology

Gerilynn Fromm, M.D.

Barry S. Siller, M.D.

TerriB. Pustilnik, M.D.

2223 Dorrington Street
Houston, Texas 77030

(713) 665-0404
Fax:(713) 665-4007

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To Whom It May Concern;

Please consider this a letter of recommendation for P.C.Tech Pros. I have had the pleasure of working with PC Tech Pros regarding our computer needs for a span of about three years. Both Mark and Imran are professional in dealing with our issues and have been incredibly insightful into the cause and effect of those issues. Mark is very good at explaining the "fix" to me as well as the "why." Because of the time that he has taken to explain things to me I am able, at times, to correct an issue before having to make a call to them. I find that education to be priceless.

Both Mark and Imran are punctual. I can count on return phone calls to be made in a timely fashion, with the answer to the problem that I have to be very quick to follow. Mark and Imran know and understand the meaning of small business, and they realize that because so much of our business is computer dependant, our computer issues are anything but small to us.

Because of some of the solutions that were presented to me by P.C.Tech Pros I have a system that is workable. I am confident that when I leave at night, the computers will be up and ready the following morning. I cannot begin to say enough about the help and assistance that was offered after hurricane Ike. Mark was proactive in getting our system backed up and protected prior to the storm hitting. Then he was there to help us get it back up and running, ready for business, as soon as we were able to get back into the office. The sense of loyalty was comforting in a time that there were very few comforts.

Regards,
Royanne Staude
Practice Manager
Gynecologic Oncology of Houston P.A.